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| Use case name | Order processing | |
| Actors | Employee | |
| Pre-conditions | Customer is registered;  Items exist | |
| Post-conditions | Order accepted | |
| Frequency | Every time needed | |
| Main Success scenario  (Flow of events) | **Actor (Action)** | **System (Response)** |
| 1. Employee enters customer ID | 2. Checks whether customer exists and shows information and system creates order |
| 3. Enters items from the list and their amount | 4. System adds items to the order |
| 5. Employee ends the order | 6. System saves the order, creates an invoice, calculates the total price and shows information |
| Alternative flows | 2.A) Customer does not exist. Employee creates customer. | |
| 3. & 4. Action will be repeated for each item | |